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**Thank you for downloading our NHS survey.**

**Please return the completed survey to the address on the back page.**

**1. YOUR NAME AND ADDRESS:**

**Title:** \_\_\_\_\_ **Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Postcode:** \_\_\_\_\_

**Phone number:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**LOCAL GP SERVICES**

**1 How often have you consulted an NHS GP at his/her surgery in the past two years?**

- Never *(please go to question 6)*  1
- Once  2
- 2-5 times  3
- More  4

**2 How many days have you had to wait for an appointment?**

- One day  5
- 2-5 days  6
- 6-10 days  7
- More  8

**3 Typically, how reasonable do you feel this waiting time has been?**

- Very reasonable  9
- Fairly reasonable  10
- Not very reasonable  11
- Not at all reasonable  12

*Dear resident,*

**Politicians don't always know best!**  
That's why I want to hear your views on the state of our local NHS.

I also would like to hear your views on other issues that matter to people like yourself.

This survey will only take a few minutes to fill in and it is FREE to return. Any information you provide will be on a confidential basis.

With your help, we can really tackle the many problems in our area.

**Best wishes and thank you for your time**

Sarah Teather  
Chair of Brent NHS Inquiry

**4 How easy is it to contact the surgery by telephone?**

- Very easy  13
- Fairly easy  14
- Not very easy  15
- Not at all easy  16

**5 Generally, how satisfied have you been with the consultation?**

- Very satisfied  17
- Fairly satisfied  18
- Not very satisfied  19
- Not at all satisfied  20

**6 How often has an NHS doctor visited you at home during the past two years?**

- Never  21
- Once  22
- 2-5 times  23



## LOCAL HOSPITALS

7 Have you attended A&E during the last three years?

- Yes  24  
 No  25

8 Which hospital did you attend (please write name of hospital below)?

(If more than one hospital, put hospital you attended most )

9 How long did it take for you to be seen?

- Up to one hour  26  
 2-4 hours  27  
 Longer (please state)  28

10 If you have been referred by your GP to a hospital, how long did you wait between being referred by your GP and being seen for the first time by the hospital doctor?

- Haven't been referred  29  
 Up to two weeks  30  
 2-4 weeks  31  
 1-3 months  32  
 Longer  33

If longer, state period waited.....

11 How reasonable do you feel this waiting time was?

- Very reasonable  34  
 Fairly reasonable  35  
 Not very reasonable  36  
 Not at all reasonable  37

12 What was the longest you have waited to receive any treatment which the hospital doctor said you needed? (i.e. an operation or drug therapy)

- Up to four weeks  38  
 1-3 months  39  
 4-10 months  40  
 Longer  41

13 On how many occasions have you paid privately to see a consultant during the past two years?

- Never (please go to Q 15)  42  
 Once  43  
 Twice  44  
 3-5 times  45  
 More  46

14 Typically, how long have you had to wait to see a private consultant?

- Up to two weeks  47  
 2-4 weeks  48  
 1-3 months  49  
 4-6 months  50  
 Longer  51

## HOSPITAL IN-PATIENTS

15 How often have you been admitted to hospital as an NHS in-patient during the last two years?

- Never (please go to Q23)  52  
 Once  53  
 Twice  54  
 3-5 times  55  
 More  56

16 Which hospital were you admitted to? (please write name of hospital below)

(If more than one hospital, put hospital you attended most )

17 How satisfied have you been with the nursing you have received? (at the hospital in answer to Q.16 above)

- Very satisfied  57  
 Fairly satisfied  58  
 Not very satisfied  59  
 Not at all satisfied  60

18 How long was your stay in hospital?

- 1-2 days  61  
 2-4 days  62  
 5-7 days  63  
 Longer  64

19 How soon after your admission did you see your consultant? (If admitted more than once give longest wait)

- Same day  65  
 Within 2 days  66  
 Longer  67  
 Never  68

20 How satisfied have you been with the hospital food you have received? (at the hospital in answer to Q.16 above)

- Very satisfied  69  
 Fairly satisfied  70  
 Not very satisfied  71  
 Not at all satisfied  72

21 How clean did you consider the hospital to be? (at the hospital in answer to Q.16 above)

- Very clean  73  
 Fairly clean  74  
 Not very clean  75  
 Not at all clean  76

22 Generally, how satisfied were you with your stay(s) in hospital?

- Very satisfied  77  
 Fairly satisfied  78  
 Not very satisfied  79  
 Not at all satisfied  80

## NHS DENTISTRY

23 Are you registered as an NHS patient with a dentist?

- Yes  81  
No  82

24 Have you experienced any difficulties in trying to register as an NHS patient with a local dentist?

- Yes  83  
No  84

25 Has the introduction of dental charges discouraged you from having a dental check up?

- Yes  85  
No  86

## PRIVATE HEALTH CARE

26 Iain Duncan Smith's Conservatives want to allow some people to *jump waiting lists* by giving them NHS money to go private. Those who can't afford it, will be forced to wait even longer for treatment.

Do you think this is fair?

- Yes  87  
No  88

27 A hip replacement operation costs about £9,000 in the private sector. Under Iain Duncan Smith's plans, patients would have to pay £5,000 of this. Do you think this is fair?

- Yes  89  
No  90

## GENERAL HEALTH ISSUES

28 Do you think that mixed sex wards are acceptable?

- Yes  91  
No  92

29 Has the introduction of eye test charges discouraged you from having your eyes tested regularly?

- Yes  93  
No  94

30 Prescription charges increased by 28 times under the Tories. They have continued to go up under Labour. Prescription medicine now costs £6.30 for each item. Have these charges ever stopped you from getting medicine?

- Yes  95  
No  96

31 Generally, how satisfied are you with the way in which the Government is handling the NHS?

- Very satisfied  97  
Fairly satisfied  98  
Not very satisfied  99  
Not at all satisfied  100

32 Which age group are you?

- Under 30  101  
30-44  102  
45-60  103  
Over 60  104

## LOCAL SERVICES

33 Do you have a child who attends a local school?

- Yes  105  
No (*please go to Q 36*)  106

34 How satisfied are you with your child's school?

- Very satisfied  107  
Fairly satisfied  108  
Not very satisfied  109  
Not at all satisfied  110

35 Are you aware of any funding or staffing problems at the school your child attends?

- Yes  111  
No  112

36 Iain Duncan Smith's Tories want to slash spending on local schools and hospitals by 20%. These cuts would be disastrous for Brent residents. Do you support this policy?

- Yes  113  
No  114

37 Have you or any of your neighbours been a victim of crime in the last two years?

- Yes  115  
No  116

38 If you have had to call the Police in the last two years, how satisfied were you with the response you received?

- Very satisfied  117  
Fairly satisfied  118  
Not very satisfied  119  
Not at all satisfied  120

39 When did you last see a Police Officer on the beat in your area?

- In the last week  121  
In the last month  122  
In the last year  123  
Over a year ago  124

40 The Lib Dems are campaigning for more Police actually on patrol on our streets to crack down on crime and the fear of crime. Do you support our campaign?

- Yes  125  
No  126

41 If you are on benefits, do you still claim them from your local Post Offices?

- Yes  127  
No  128  
Not on benefits  129

42 Thousands of Post Offices have closed under both Labour and Conservative Governments. Do you support the Lib Dem campaign to stop further closures?

- Yes  130  
No  131

# Tell us about your area

43 Does your street or any streets you use have a problem with any of the following?

Name of street \_\_\_\_\_

- Litter and rubbish  132 \_\_\_\_\_
- Abandoned cars  133 \_\_\_\_\_
- Broken streetlights  134 \_\_\_\_\_
- Poor quality pavements  135 \_\_\_\_\_
- Pot holes in the road  136 \_\_\_\_\_
- Anti-social behaviour  137 \_\_\_\_\_

Please use the space below to give any more details.

44 Under Labour, Council Tax has soared in our area. Do you think that you get value for your Council Tax money?

- Yes  138
- No  139
- Aboutright  140

45 Which party would you vote for if there was an election tomorrow?

- Liberal Democrats  141
- Labour  142
- Conservative  143
- Lib Dems or Labour  144
- Lib Dems or Conservatives  145

The Lib Dems may contact you to keep you informed about our campaigns. Please write to us if you do not wish the information you provide to be used in this way.

**Sarah Teather's NHS Inquiry**  
**FREEPOST**  
**LON 12889**  
**London NW9 5YG**

# How to return your Survey

Returning this survey is easy and costs nothing!

Just fill in the survey and then place back in an envelope making sure the address below is in the window.

You do not need to use a stamp, but if you do it will mean we can spend more money on our campaigns.

# Working to improve our area



● Charles Kennedy and Sarah Teather campaigning to improve local hospitals.



● Liberal Democrat Mayoral candidate Simon Hughes and local campaigner Sarah Teather are fighting to clean up our area and to tackle crime.

# Help the winning team here

Your name: \_\_\_\_\_

Telephone: \_\_\_\_\_

Would you like to help or join the Lib Dems?

- Yes, I will display a poster
- I'd like to vote by post in future
- I'd like to help deliver leaflets
- I would like to join the Lib Dems

Are you able to help the Lib Dems by enclosing a donation to cover the cost of this survey:

£5  £10  £20

Other £ \_\_\_\_\_

Please make cheques payable to "Liberal Democrats".

(A donation of £5 or more entitles you to membership of the Lib Dems Tick here if you do not want to become a member. )

**How YOU vote in Brent East**

**Lib Dem UP 11%**

**↓ Con DOWN 33%**

**Lab DOWN 23%**

**↑ the growing party in Brent East**